- L. Acts Beyond Control of Parties. In the event of any failure of performance of this Agreement according to its terms by any party the same will not be deemed a breach of this Agreement if it arose from a cause beyond the control of and without the negligence of said party. Such causes include, but are not limited to, strikes, wars, fire, acts of God, riots and acts of government except as may be specifically provided for elsewhere in this Agreement.
- M. <u>National Consumer Price Index</u>. The renewal fee (Section 4(i), the modernization amount (Section 5.E) and the transfer fee (Section 14.C.1(f)) may be adjusted annually by us in proportion to the annual change in the National Consumer Price Index All Urban Consumers as reported for each calendar year by the U.S. Department of Labor (or the successor index or agency thereto) using 1997 as the base year, and as so adjusted will apply to each renewal, modernization or transfer, as the case may be, subsequent to the adjustment date but prior to the next adjustment date.
- N. Notice of Potential Franchisor Profit. We hereby advise you that we and/or our affiliates will make available to you Inventory Products and goods, products and/or services for use in your Business on the sale of which us or our affiliates will make a profit. For Inventory Products (which may or may not contain the PIRTEK Marks) and Non-Inventory Items containing the PIRTEK Marks, we will be the only available supplier, and the cost of these items may be higher than the cost of other hoses or other similar products on the market. We further advise you that we or our affiliates may from time to time receive consideration from suppliers or vendors in respect to sales of products or services to you or in consideration of services rendered or rights licensed to such persons. You agree that we or our affiliates are entitled to said profits and/or consideration.
- O. <u>Termination of Master Franchise Agreement</u>. Upon termination of the Master Franchise Agreement, this Agreement and other franchise agreements we have issued for PIRTEK Centers in the United States may be assigned to PFS or its designee at PFS's written request.
- P. <u>Effective Date</u>. We will designate the effective date on page one of this Agreement. The effective date is either the date when the Agreement is accepted by us at our offices in Rockledge, Florida, and signed by our President, or some other date designated by us.

IN WITNESS WHEREOF, the parties have executed this Franchise Agreement on the date first noted above.

Us:	You:
PIRTEK USA LLC	(Print Name)
	(Your Signature)
By:	Company Name:
Ву:	: (Your Signature)
Its:	(Your Position)

ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT FOR THE STATE OF CALIFORNIA

This Addendum pertains to franchises sold in the State of California and is for the purpose of complying with California statutes and regulations. Notwithstanding anything that may be contained in the body of the Agreement to the contrary, the Agreement is amended as follows:

- 1. The Franchise Agreement may contain a liquidated damages clause. Under California Civil Code Section 1671, certain liquidated damages clauses are unenforceable.
- 2. Sections 12.C and 14.C.1(g) of the Franchise Agreement contains a covenant not to compete which extends beyond the term of the franchise. This provision may not be enforceable under California law.
- 3. Section 13 of the Franchise Agreement requires binding arbitration. The arbitration will occur in Orlando, Florida.
- 4. Section 14.C.1(g) of the Franchise Agreement requires the execution of a general release if the franchise is transferred. This provision may not be enforceable under California law.
- 5. In all other respects, the Franchise Agreement will be construed and enforced according to its terms.

Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all of its terms.

PIRTEK USA LLC	YOU:	. ,. <u> </u>
		·
Your Initials — —	Our Initials	
By:	By:	
Its:	Its:	

ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT FOR THE STATE OF ILLINOIS

This Addendum pertains to franchises sold in the State of Illinois and is for the purpose of complying with Illinois statutes and regulations. Notwithstanding anything that may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended as follows:

1. Section 2 of the Agreement is hereby amended to include the following language:

You are solely responsible for locating a site for the Franchised Location that meets our standards and criteria and that is acceptable to us. We generally will respond within 30 days of your request for approval of a proposed site. If we do not approve the site you propose, we will permit you to examine alternative search areas for your site. Although this Agreement does not terminate if you do not select a site with a prescribed time period, you may not commence construction on the Service Center until we approve the site.

- 2. The fourth and fifth sentences of Section 16.B of the Agreement are hereby deleted in their entirety.
 - 3. Section 16.B of the Agreement is hereby amended to include the following:

Nothing in this Section 16.B, however, may be construed to mean that you may not rely on representations in the Pirtek® Offering Circular that we provided to you in connection with the offer and purchase of your Pirtek® Business, although those representations do not become part of the Franchise Agreement.

4. Subparagraph 16.I.1 of the Agreement is hereby deleted in its entirety and the following substituted in lieu thereof:

Except to the extent governed by the United States Trademark Act of 1946, as amended (Lanham Act, 15 U.S.C. Section 1051 et seq.), this Agreement shall be governed by and interpreted in accordance with the law of the state of Illinois. This Agreement shall be deemed to be amended from time to time as may be necessary to bring any of its provisions into conformity with valid applicable laws or regulations. The provisions of this subparagraph shall survive the termination of this Agreement. Franchisee is aware of the business purposes and needs underlying the language of this subparagraph, and with the complete understanding thereof, agrees to be bound in a manner set forth. Subject to subparagraph 13.A, any cause of action, claim, suit or demand allegedly arising from or related to the terms of this Agreement or the relationship of the parties must be brought in the Illinois federal or state court for the Territory in which you are located.

- 5. Currently, an Illinois franchisee could not have a territory that includes parts of Illinois and another state. Illinois law, therefore, would apply for any Territory located in Illinois.
- 6. The Acknowledgment Addendum is unenforceable under Illinois law because it may have the effect of forcing a franchisee to waive or release certain rights that you as a franchisee have under the Illinois Franchise Disclosure Act, 815 IL § 705.
- 7. In all other respects, the Franchise Agreement will be construed and enforced according to its terms.

Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all of its terms.

PIRTEK USA LLC	YOU:	
By:	Bv:	
Its;	Its:	
Your Initials	Our Initials	

ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT FOR THE STATE OF MARYLAND

This Addendum pertains to franchises sold in the State of Maryland and is for the purpose of complying with Maryland statutes and regulations. Notwithstanding anything that may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended as follows:

- 1. Sections 4 and 14 are amended to provide that, pursuant to COMAR 02.02.08.16L, the general release that may be required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
- 2. Section 16 is hereby amended to provide that any disclaimers or acknowledgments by you under this Section are not intended to nor shall act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.
- 3. Section 16.I is amended to provide that you may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure law. Specifically, the following language is hereby inserted between the fifth and sixth sentences of 16.I:

You may bring such action in the federal or state court of the State in which the Territory is located or in which you reside.

- 4. Section 16.I is further amended to provide that any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three (3) years after the date of the Franchise Agreement.
- 5. In all other respects, the Franchise Agreement will be construed and enforced according to its terms.

Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all of its terms.

Your Initials PIRTEK USA LLC	Our Initials YOU:	
By:	By:	
Its:	Its:	

RELEASE OF CLAIMS

For an LLC ("Pirtek ("Agreement	
	<u>RECITALS</u>
Α.	Pirtek and Franchisee entered into a PIRTEK® Franchise Agreement dated
B.	[NOTE: Describe the circumstances relating to the release.]
	Subject to and as addressed with greater specificity in the terms and conditions set Pirtek and Franchisee now desire to settle any and all disputes that may exist relating to the Franchise Agreement.
	<u>AGREEMENTS</u>
1.	Consideration. [NOTE: Describe the consideration paid.]
2-3.	[NOTE: Detail other terms and conditions of the release.]
corporations, together with and represent executors, suc (including, bu whether liquic contingent, ac	Release of Claims by Pirtek. In consideration of, and only upon full payment of to Pirtek, and the other terms and conditions of this Agreement, the receipt and which is hereby acknowledged, Pirtek, for itself and for each of its affiliated subsidiaries, divisions, insurers, indemnitors, attorneys, successors, and assigns, all of its past and present directors, officers, employees, attorneys, agents, assigns atives does hereby release and forever discharge Franchisee and each of his heirs, accessors, and assigns of and from any and all actions, suits, proceedings, claims at not limited to, claims for attorney's fees), complaints, judgments, executions, dated or unliquidated, known or unknown, asserted or unasserted, absolute or accrued or not accrued, disclosed or undisclosed, related to the Franchise Agreement. Hoes not release Franchisee from any obligations he may have under this
Franchisee, for agents, represent and each of it attorneys, succemployees, at	Release of Claims by Franchisee. In consideration of the other terms and this Agreement, the receipt and sufficiency of which is hereby acknowledged, or himself and for each of his heirs, executors, administrators, insurers, attorneys, centatives, successors, and assigns, does hereby release and forever discharge Pirtek is respective affiliated corporations, subsidiaries, divisions, insurers, indemnitors, accessors, and assigns, together with all of their past and present directors, officers, atorneys, agents, assigns and representatives in their capacities as such, of and from attorney, suits, proceedings, claims (including, but not limited to, claims for attorney's

fees), complaints, charges, judgments, executions, whether liquidated or unliquidated, known or unknown, asserted or unasserted, absolute or contingent, accrued or not accrued, related to the

Franchise Agreement.

expressly reserve their right and claims aga	inst Non-Settling Parties. Pirtek and Franchisee inst any non-settling persons, firms, corporations, or ntage their damages are found to be attributable to the es.
parties relative to the subject matter contain	d between the parties relative to the contents
have entered into this Agreement voluntaril represent that they have had the opportunity	ement. The parties acknowledge and agree that they y and without any coercion. The parties further to consult with an attorney of their own choice, that and that they fully understand and voluntarily accept
9. Governing Law and Jurisd enforced in accordance with the law of the	liction. This Agreement will be construed and state of
cumulative and none shall exclude any othe breach of this Agreement that requires one	and remedies under this Agreement shall be or right or remedy allowed by law. In the event of a of the parties to enforce the terms and conditions of all pay the prevailing party's attorneys' fees and costs
Dated:, 200	PIRTEK USA LLC
	By
	Its
Dated:, 200	FRANCHISEE:
	By

- - - - - - - - -

ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT FOR THE STATE OF MINNESOTA

This Addendum pertains to franchises sold in the State of Minnesota and is for the purpose of complying with Minnesota statutes and regulations. Notwithstanding anything that may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended as follows:

- 1. We will undertake the defense of any claim of infringement by third parties involving the PIRTEK Trademark, and you will cooperate with the defense in any reasonable manner prescribed by us with any direct cost of such cooperation to be borne by us.
- 2. Minnesota law provides franchisees with certain termination and nonrenewal rights. As of the date of this Franchise Agreement, Minn. Stat. Sec. 80C.14, Subd. 3, 4 and 5 require, except in certain specified cases, that a franchisee be given 90 days notice of termination (with 60 days to cure) and 180 days notice for nonrenewal of the Franchise Agreement.
- 3. Nothing in the Offering Circular or Franchise Agreement can abrogate or reduce any of your rights as provided for in Minnesota Statutes, Chapter 80C, or your rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction. In addition, Minn. Stat. § 80C.21 and Minn. Rule 2860.4400J prohibit us from requiring litigation to be conducted outside Minnesota. Therefore, Section 16.I is amended by the addition of the following language:

Subject to Section 13.A, any cause of action, claim, suit or demand allegedly arising from or related to the terms of this Agreement or the relationship of the parties must be brought in the Federal District Court for the Middle District of Florida in Orlando, Florida or in Brevard County Circuit Court, Fifth Judicial District, Titusville, Florida or the federal or state court of the Territory in which the Franchisee is located.

- 4. Section 16.J is deleted in its entirety.
- 5. The second sentence of Section 13.B of the Agreement is deleted in its entirety and has no further force and effect and the following is substituted in lieu thereof:

Therefore, it is mutually agreed that in the event of a breach or threatened breach of any of the terms of this Agreement by you, we will forthwith be entitled to seek an injunction restraining such breach and/or to a decree of specific performance, without showing or proving any actual damage, together with recovery of reasonable attorneys' fees and other costs incurred in obtaining said equitable relief, until such time as a final and binding determination is made by the arbitrators.

according to its terms.					
Each of the undersigned Addendum and consents to be boun		having read	and	understood	this
PIRTEK USA LLC	YOU:		·		
By: Its:	By: Its:				
Your Initials	Our Init	ials		<u>.</u>	···=•

6. In all other respects, the Franchise Agreement will be construed and enforced

ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT FOR THE STATE OF WASHINGTON

This Addendum pertains to franchises sold in the State of Washington and is for the purpose of complying with Washington statutes and regulations. Notwithstanding anything that may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended as follows:

1. Section 11 of the Franchise Agreement is amended by the addition of the following language:

If any of the provisions in the Franchise Agreement are inconsistent with the relationship provisions of R.C.W. 19.100.180 or other requirements of the Washington Franchise Investment Protection Act, the provisions of the Act will prevail over the inconsistent provisions of the Franchise Agreement with regard to any franchise sold in Washington.

2. Pursuant to the Washington Franchise Investment Protection Act, the second sentence of Section 13.A of the foregoing Agreement is deleted in its entirely and has no further force and effect, and the following is substituted in lieu thereof:

The arbitration must take place in Washington or at such other place as may be mutually agreeable to the parties or as determined by the arbitrator.

3. Pursuant to the Washington Franchise Investment Protection Act, the first two sentences of Section 16.I of the foregoing Agreement is deleted in its entirety and has no further force and effect, and the following is substituted in lieu thereof:

Except to the extent governed by the United States Trademark Act of 1946, as amended (Lanham Act, 15 U.S.C. Section 1051 et seq.), this Agreement and the relationship between the parties is governed by and interpreted in accordance with the Washington Franchise Investment Protection Act.

4. In all other respects, the Franchise Agreement will be construed and enforced according to its terms.

Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all of its terms.

By: By:	
Its: Its:	

Your Initials	——Our Initials

ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT FOR THE STATE OF WISCONSIN

This Addendum pertains to franchises sold in the State of Wisconsin and is for the purpose of complying with Wisconsin statutes and regulations. Notwithstanding anything that may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended as follows:

1. Notwithstanding anything that may be contained in the body of the Franchise Agreement to the contrary, Section 11.B of the Agreement pertaining to "Termination by Us" is extended as follows:

For all franchises sold in the State of Wisconsin, we will provide you at least 90 days' prior written notice of termination, cancellation, or substantial change in competitive circumstances. The notice will state all the reasons for termination, cancellation, or substantial change in competitive circumstances and will provide that you have 60 days in which to rectify any claimed deficiency. If the deficiency is rectified within 60 days, the notice will be void. If the reason for termination, cancellation, or substantial change in competitive circumstances is nonpayment of sums due under the franchise, you will be entitled to written notice of such default, and will have not less than 10 days in which to remedy such default from the date of delivery or posting of such notice.

- 2. Ch. 135, Stats., the Wisconsin Fair Dealership Law, supersedes any provisions of this Agreement or a related document between Franchisor and Licensee inconsistent with the Law.
- 3. In all other respects, the Franchise Agreement will be construed and enforced according to its terms.

Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all of its terms.

PIRTEK USA LLC	YOU:	
By:	By:	
Its:	Its:	
Your Initials	Our Initials	

OWNERSHIP ACKNOWLEDGMENT TO PIRTEK® FRANCHISE AGREEMENT

<u>Principal Owner</u>. You represent and warrant to us that the following person, and only the following person, is the Principal Owner of Licensee:

		PERCENTAGE
<u>NAME</u>	HOME ADDRESS	OF INTEREST (must be at least 51%)

PERSONAL GUARANTY AND AGREEMENT TO BE BOUND PERSONALLY BY THE TERMS AND CONDITIONS OF THE FRANCHISE AGREEMENT

In consideration of the execution of this Franchise Agreement by us, and for other good and valuable consideration, the undersigned, for themselves, their heirs, successors, and assigns, do jointly, individually and severally hereby become surety and guarantor for the payment of all amounts and the performance of the covenants, terms and conditions in this Franchise Agreement, to be paid, kept and performed by you.

Further, the undersigned, individually and jointly, hereby agree to be personally bound by each and every condition and term contained in this Franchise Agreement and agree that this Personal Guaranty should be construed as though the undersigned and each of them executed a Franchise Agreement containing the identical terms and conditions of this Franchise Agreement, including without limitation the dispute resolution and noncompete provisions of the Franchise Agreement.

Each of the undersigned waives: (i) notice of demand for payment of any indebtedness or nonperformance of any obligations hereby guaranteed; (ii) protest and notice of default to any party respecting the indebtedness or nonperformance of any obligations hereby guaranteed; and (iii) any right the undersigned has to require that an action be brought against the franchisee or any other person as a condition of liability.

In addition, the undersigned consents and agrees that: (1) the undersigned's liability will not be contingent or conditioned upon our pursuit of any remedies against the franchisee or any other person; and (2) such liability will not be diminished, relieved or otherwise affected by your insolvency, bankruptcy or reorganization, the invalidity, illegality or unenforceability of all or any part of the Agreement, or the amendment or extension of the Agreement with or without notice to the undersigned.

It is further understood and agreed by the undersigned that the provisions, covenants and conditions of this Guaranty inures to the benefit of the successors and assigns of us.

PERSONAL GUARANTORS

Your Signature		Your Signature			
Print Name		Print Name Address			
Address					
City	State	Zip Code	City	State	Zip Code
Telephone			Telephone		
Social Security Number			Social Security Number		

APPENDIX A TO PIRTEK® FRANCHISE AGREEMENT

FRANCHISED LOCATION

As stated in Paragraph 2 of the Franchise Agreement, so Franchise Agreement, the Franchised Location at which is defined as follows:	you must conduct your PIRTEK Business
TERRITORY	
As stated in Paragraph 2 of the Franchise Agreement, su Franchise Agreement, the Territory in which you must cas follows:	conduct your PIRTEK Business is defined
PROMOTIONAL Z As stated in Paragraph 2 of the Franchise Agreement, su Franchise Agreement, you may conduct the PIRTEK Busin	ubject to the terms and conditions of the
You may conduct the PIRTEK Business within the Processent. You must relinquish the Promotional Zone (in on 30 days notice from us with or without cause.	
	<u>Initials</u> :
	Us:
	You:

APPENDIX B TO PIRTEK® FRANCHISE AGREEMENT

MARKS

You have the right to use the following trademarks and service marks in accordance with the attached Franchise Agreement.

We may amend this Appendix "B" from time to time in order to make available additional trademarks or service marks or to delete those that become unavailable. You agree to use only those trademarks and service marks that are then currently authorized.

, , , , , , , , , , , , , , , , , , , ,		
Pirtek® (Word Only)	•	
(Word and Design)		
Each of the above trademarks and service marks may be used o	only in the manner specif	ied by us
and in connection with the goods and services specified by us.		
	<u>Initials</u> :	
	Us:	
	You:	

APPENDIX C TO PIRTEK® FRANCHISE AGREEMENT

Addendum to Lease

	Lease Addendum ("Addendum"), dated, 200, is entered into("Lessor"), and("Lessee").
	RECITALS
A.	The parties have entered into a Lease Agreement, dated, 200, (the "Lease") for the premises located at (the "Premises").
B.	Lessee has agreed to use the Premises only for the operation of a hose service center business from the Premises pursuant to a Franchise Agreement (the "Franchise Agreement") with Pirtek USA LLC ("Pirtek") under the name PIRTEK® or other name Pirtek designates (the "Business").
C.	The parties desire to amend the Lease in accordance with the terms and conditions contained in this Addendum.
	AGREEMENT

Lessor and Lessee agree as follows:

- 1. Remodeling and Decor. Lessor agrees to allow Lessee to remodel, equip, paint and decorate the interior of the Premises and to display such proprietary marks and signs on the interior and exterior of the Premises pursuant to the Franchise Agreement and any successor Franchise Agreement.
- Assignment. Lessee has the right to assign all of its right, title and interest in the Lease to Pirtek or Pirtek's affiliates or successors at any time during the term of the Lease, including any extensions or renewals, without first obtaining Lessor's consent. No assignment will be effective, however, until Pirtek or its designated affiliate or successor gives Lessor written notice of its acceptance of the assignment. If Pirtek elects to assume the lease under this paragraph or unilaterally assumes the lease as provided for in subparagraphs 3(c) or 4(a), Lessor and Lessee agree that (i) Lessee will remain liable for the responsibilities and obligations, including amounts owed to Lessor, prior to the date of assignment and assumption, and (ii) Pirtek will have the right to sublease the Premises to another licensee, provided the licensee agrees to operate the Business as a PIRTEK Business pursuant to a Franchise Agreement with Pirtek. Pirtek will be responsible for the lease obligations incurred after the effective date of the assignment.

3. <u>Default and Notice</u>.

(a) In the event there is a default or violation by Lessee under the terms of the Lease, Lessor agrees to give Lessee and Pirtek written notice of such default or violation within a reasonable time after Lessor knows of its

occurrence. Lessor agrees to provide Pirtek the written notice of default as written and on the same day Lessor gives it to Lessee. Although Pirtek is under no obligation to cure the default, Pirtek will notify Lessor if it intends to cure the default and unilaterally assume Lessee's interest in the lease as provided in Paragraph 3(c). Pirtek will have an additional 15 days from the expiration of Lessee's cure period in which to cure the default or violation.

(b) All notices to Pirtek must be sent by registered or certified mail, postage prepaid, to the following address:

Pirtek USA LLC 501 Haverty Court Rockledge, FL 32955 Attention: E. Morgan Arundel

Pirtek may change its address for receiving notices by giving Lessor written notice of the new address. Lessor agrees to notify both Lessee and Pirtek of any change in Lessor's mailing address to which notices should be sent.

(c) Upon Lessee's default and failure to cure a default under either the Lease or the Franchise Agreement, Pirtek has the right (but not the obligation) to unilaterally assume Lessee's interest in the Lease in accordance with Paragraph 2.

4. <u>Termination or Expiration</u>.

- (a) Upon the expiration or termination of the Franchise Agreement, Pirtek has the right (but not the obligation) to unilaterally assume Lessee's interest in the Lease in accordance with Paragraph 2.
- (b) Upon the expiration or termination of the Lease, if Pirtek does not assume Lessee's interest in the Lease, Lessor agrees to cooperate and allow Pirtek to enter the Premises, without cost and without being guilty of trespass and without incurring any liability to Lessor, to remove all signs, awnings, and all other items identifying the Premises as a PIRTEK Business and to make such other modifications as are reasonably necessary to protect the marks and system, and to distinguish the Premises from PIRTEK Facilities. In the event Pirtek exercises its option to purchase assets of Lessee, Lessor agrees to permit Pirtek to remove all such assets being purchased by Pirtek.

5. Consideration; No Liability.

- (a) Lessor acknowledges that the provisions of this Addendum are required pursuant to the Franchise Agreement and that Lessee may not lease the Premises without this Addendum.
- (b) Lessor acknowledges that Lessee is not an agent or employee of Pirtek and Lessee has no authority or power to act for, or to create any liability on behalf of, or to in any way bind Pirtek or any affiliate of Pirtek and

that Lessor has entered into this Addendum with full understanding that it creates no duties, obligations or liabilities of or against Pirtek or any affiliate of Pirtek.

- (c) Nothing contained in this Addendum makes Pirtek or its affiliates a party or guarantor to the Lease, and does not create any liability or obligation of Pirtek or its affiliates.
- 6. <u>Modification</u>. No amendment or variation of the terms of this Addendum is valid unless made in writing and signed by the parties and the parties have obtained Pirtek's written consent.
- 7. Reaffirmation of Lease. Except as amended or modified in this Addendum, all of the terms, conditions and covenants of the Lease remain in full force and effect.
- 8. Miscellaneous.
 - (a) Pirtek is a third party beneficiary of this Addendum.
 - (b) References to the Lease and to the Franchise Agreement include all amendments, addenda, extensions and renewals to the documents.
 - (c) References to Lessor, Lessee and Pirtek include the successors and assigns of each of the parties.

IN WITNESS WHEREOF, the parties have executed this Addendum as of the date written above.

LESSEE:	LESSOR:	LESSOR:	
Ву:	By:		
Title:	Title:		

APPENDIX D TO PIRTEK® FRANCHISE AGREEMENT

COMPUTER SOFTWARE LICENSE AGREEMENT

DATE:		
PARTIES:		
	Pirtek USA LLC 501 Haverty Court Rockledge, Florida 32955	("Us")
		, ,
RECITALS:		·
A. (the "Frai	You and we are parties to that certain Franch nchise Agreement").	nise Agreement dated,
B. network syste: " Eunice <u>Eclipse</u>	TrilogyIntuit Business Systems ("TrilogyIntuin m (the "EuniceEclipse Software System") the "."	it") has developed a proprietary computer nat uses proprietary software known as
C. (the "Software'	TrilogyIntuit has authorized us to provide Eun ") to our franchisees.	nice Eclipse and related third party software
D. operation of ye License Agreer	We are willing to grant you a limited license our business as authorized under the Franchise ment ("Agreement").	to such software by remote access in the e Agreement and this Computer Software
AGREEMENT	rs:	
1.	Limited License.	

- A. In consideration of One Dollar (\$1.00) and other good and valuable consideration and fees as described herein, we hereby grant you a limited license to use, through remote access, the Software described on Schedule A as the same may be modified, updated and supplemented from time to time for the purposes specified herein, which may include proprietary software for use in the mobile service fleet subject to all of the terms, conditions, covenants, obligations and restrictions herein.
- B. This License also covers all substitutions and replacements for any portion of the Software and any other item hereafter delivered by us or TrilogyIntuit to you for use in connection with the Software.

M1:1295696.01		
M1:1289794.02		

- C. You acknowledge that this license permits use of the Software described in Schedule A (as well as all substitutions, replacements, or additions relating thereto which we hereafter make available to you) only in the form in which they are delivered to you and does not entitle you to use or receive copies of any programs in other than machine readable form, or copies of any design specifications, logic diagrams, flow charts, source code listings, object code listings, or any other similar programming documentation.
- 2. <u>License Restrictions</u>. This Agreement authorizes you to use the Software subject to the following restrictions:
 - A. You may use the Software licensed hereunder only on the hardware approved by TrilogyIntuit and us as being compatible with its use.
 - B. You may use the Software only in the conduct of your PIRTEK hose service business, as authorized under the Franchise Agreement.
 - C. You may not duplicate or copy the Software in any manner (electronically or otherwise) or translate or transfer the same electronically into any other machine readable or printed form.
 - D. You may not, without our advance written consent, make or attempt to make any modification, correction or other change to the Software or any part thereof.
- 3. <u>Third Party Software Products.</u> You acknowledge that the Software includes: (i) the <u>EuniceEclipse</u> Software System, which is proprietary to <u>TrilogyIntuit</u>; (ii) <u>InformixUnivers</u>, which is the database system <u>EuniceEclipse</u> uses and (iii) Unix, which is the operating system needed to run <u>EuniceEclipse</u>. You are responsible to obtain at your expense the word processing, spreadsheet and Internet access software (including technical support) for use with your personal computer.

4. Software Maintenance and Support.

- A. As of the date of this Agreement, we have agreed to provide maintenance and support for the Software on the terms and for the fees described in <u>Schedule B</u> (the "Maintenance and Support Services"). We may elect to modify the terms (including fees) and scope of the Maintenance and Support Services at any time.
- B. You must pay any travel or other out of pocket expenses incurred after the date of this Agreement for the Maintenance and Support Services.

5. Proprietary Rights and Security of the Computer System.

- A. The Software and all documentation, materials and information delivered to or learned by you from TrilogyIntuit or us in connection therewith are the sole and exclusive property of TrilogyIntuit or its suppliers. All copies of or modifications, improvements, corrections or changes made to the Software licensed hereunder (whether or not any of the foregoing are authorized) also are the sole and exclusive property of TrilogyIntuit or its suppliers.
- B. You may not sell, transfer, dispose or otherwise encumber the Software or any part thereof, nor disclose or otherwise make available the Software and documentation to any person without our prior written consent.

- C. You may not copy or duplicate the Software or documentation, except with our prior written consent.
- D. You acknowledge that the arrangement described in this Agreement is a true license, and not a security interest, but nevertheless agree to execute and deliver to us for filing such forms of Uniform Commercial Code financing statements as we reasonably may request.
- E. You must include <u>TrilogyIntuit</u>'s copyright and other proprietary rights notices on all copies of the Software and related documentation.
- F. You must, at your expense, protect and defend <u>TrilogyIntuit</u>'s title to the Software and at all times keep the same free and clear from all liens, claims or encumbrances.

6. Your Covenants.

- A. You must follow all instructions (including manufacturer's instructions) furnished by TrilogyIntuit or us with the Software.
- B. You must promptly report any malfunction, errors, or interruptions in operation of the Software to us.
- C. You must permit TrilogyIntuit, us or our respective designees to enter the premises where the Software is located, or to electronically access such Software from time to time at reasonable times to inspect the same and to provide (or arrange for others to provide) such updates, additions, replacements or substitutions as TrilogyIntuit or we in our sole discretion deem necessary or advisable.
- D. You agree to pay when due and to indemnify and hold <u>TrilogyIntuit</u> and us harmless from and against all sales, use, personal property and other taxes of any kind relating to this License or the possession or use of the Software.
- E. You must take such action as may be necessary (whether by instruction, agreement or otherwise) with respect to any persons permitted access to the Software so as to enable you to satisfy your obligations hereunder.

7. Warranties, Limitations of Warranties and Limitations of Liabilities and Remedies.

A. We warrant that, so long as you are not in default under this Agreement, you may enjoy quiet and peaceful remote access to the Software.

B. You acknowledge that:

- (1) EXCEPT AS STATED ABOVE, TRILOGY INTUIT AND WE MAKE NO WARRANTY, EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER PERTAINING TO THE SOFTWARE, INCLUDING THE DESIGN OR CONDITION THEREOF, ITS MERCHANTABILITY OR FITNESS, CAPACITY, OR DURABILITY FOR ANY PARTICULAR PURPOSE, OR THE QUALITY OF THE MATERIAL OR WORKMANSHIP THEREOF.
- (2) TRILOGYINTUIT AND WE WILL NOT BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY LIABILITY, CLAIM, LOSS, DAMAGE OR

EXPENSE OF ANY KIND OR NATURE (WHETHER ARISING OUT OF WARRANTY OR OTHER CONTRACT, NEGLIGENCE, OR OTHER TORT, OR OTHERWISE) CAUSED DIRECTLY OR INDIRECTLY BY THE SOFTWARE OR ANY INADEQUACY THEREOF FOR ANY PURPOSE, OR ANY DEFICIENCY OR DEFECT THEREIN OR INTERRUPTION IN THE OPERATION THEREOF, OR THE USE OR MAINTENANCE THEREOF, OR ANY REPAIRS, SERVICE OR ADJUSTMENTS THERETO, OR ANY DELAY IN PROVIDING OR FAILURE TO PROVIDE ANY OF THE FOREGOING, OR ANY INTERRUPTION OR LOSS OF SERVICE OR USE THEREOF, OR ANY LOSS OF BUSINESS, OR ANY DAMAGE WHATSOEVER, INCLUDING ALL INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES RESULTING FROM ANY OF THE FOREGOING.

- 8. <u>Default.</u> You will be deemed to be in default hereunder if you fail to perform any of your obligations hereunder, violate any provision hereof, or fail to perform or breach any of your obligations under any other agreement with us (including the Franchise Agreement). You also will be deemed to be in default hereunder if you become insolvent, admit your inability to pay your debts as they become due, or if any voluntary or involuntary proceedings are instituted by or against you under any law related to bankruptcy, insolvency or receivership, or if you make any assignment for the benefit of creditors.
- 9. <u>Termination of License</u>. The license granted herein will terminate immediately under the following circumstances:
 - A. Upon the giving of written notice by us to you following the occurrence of a default by you as described in Paragraph 8 herein;
 - B. Upon the effective date of any termination of the Franchise Agreement; or
 - C. Upon such other date as the parties mutually may stipulate in writing.
- 10. <u>Duties and Obligations of You Upon Termination</u>. Upon termination of the license granted herein pursuant to Paragraph 9 above, you immediately must cease use of the Software and upon demand must deliver to us possession of all copies of the Software, if any, together with all materials, documents, programs and updates in connection therewith and any and all other software programs that are modifications of or contain any part of the Software licensed hereunder (whether or not any of the foregoing were authorized by us). At our request, you must assemble all of the foregoing and make the same available to us at a place designated by us that is reasonably convenient to both parties. You must permit us without legal process to enter upon any premises where any of the foregoing materials are located to take possession of the same, and hereby release us from any claim of loss or damage to any property that is caused by us or our agents in the course of effecting such repossession.
- 11. <u>Third Party Beneficiary</u>. You agree that <u>TrilogyIntuit</u> is a third party beneficiary of the rights of us under this Agreement.
- 12. <u>Entire Agreement</u>. This Agreement is the entire agreement between the parties with respect to the Software. We will not be deemed to have waived or agreed to any modification hereof, and no such purported modification or waiver will be binding against us, unless the same is set forth in a writing signed by an authorized officer of us.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first above written.

Us:	You:	
	(Print Name)	
PIRTEK USA LLC	(Your Signature)	
By:	Company Name:	
	By:	<u>-</u> :
	(Your Signature) Its:	
	(Your Position)	

Schedule A

Description of Eunice Eclipse Software

We run EUNICE Pirtek USA uses Eclipse Distribution Software. EUNICE as the basis for the Pirtek Data System. Eclipse is a fully integrated software system designed especially for distributors. The data is held on Informix Univers—a fully relational database—management-tool. The operating system used is SCO UNIX open server IBM AIX.

The main computer server is located at our corporate headquarters data facility in Florida. Each Franchisee's data is held on this server. You will access this data via Frame Relay Technology or Internet an internet connection/VPN.

Following is a brief description of the modules used in the day-to-day processing in a Franchise:

1. Order Processing

- · Record Sales Orders directly onto the system
- Produce Quotations
- · Process Invoices and Credit Notes
- Allows for Cash Sales Dockets

2. Debtors—Accounts Receivables

- Maintain Debtor and Customer records
- Cash Receipting
- Payment History Analysis
- Credit Management facility
- · Inquiry on Debtors and Customers

3. Inventory

- Maintain Product, Stock and Supplier records
- Record Stock adjustments, receipts and transfers
- Stocktake Facility
- Inquiry on Product levels and Stock status

4. Purchasing

- · Records Purchase Orders directly onto the system
- Cash commitment analysis reports
- · Receiving documents automatically printed

5. Payables/General Ledger

- Full featured accounting and reporting
- Check printing
- Maintain accounts payable and vendor records

Schedule B

<u>Maintenance and Support Services</u> (including fees)

LICENSES (Paid to PIRTEK)	Per Month Charges
Software Licenses (PDS2, Informix, SCO Unix)	\$450 for 2-licenses
Software Licenses (1 D32, Informix, SCO Onix)	(allowing you 3 log-ins)
Additional Users (up to three total)	<u>\$100</u>
INTERNET CONNECTION (Paid to 3 rd Party)	Per Month Charges
(This is an approximation as this is subject to service	<u>Per Month Charges</u> \$90 - \$120

(Exact-Services and Fees to be determined by You and Us prior to execution of the Agreement)

prior to execution of the rigidement,	
EQUIPMENT (Purchased by You)	Approximate Cost
Desktop PC w/Monitor (2 required)	\$800 each
Hewlett-Packard Laser Printer	\$300 - \$500
Printer Cable	\$16

Appendix to Schedule B

INDIVIDUAL PRICING FOR CONFIGURED EQUIPMENT

APPENDIX E TO PIRTEK® FRANCHISE AGREEMENT

DRAFT AUTHORIZATION FOR PREARRANGED PAYMENTS (DIRECT DEBITS)

		(Name of Legal Entity)
		Name Account (if different)
(Street Address) Federal Tax Identification Number:	` •	e, Zip Code) umber: ()
The undersigned depositor ("DEPOSITO debit entries and/or credit correction en indicated below and the depository despursuant to COMPANY's instructions for understands that all amounts debited from	ntries to the undersigned' signated below ("DEPOS or any and all amounts du	s checking and/or savings account(s ITORY") and to debit such account to COMPANY. The DEPOSITOR
DEPOSITORY	Branch	
City	State	Zip Code
Telephone Number of Bank	Type of A	ccount
Bank Transit/ABA Number	Account N	Number
This authority is to remain in full force notification from COMPANY and DEPO such time and in such manner as to a Notwithstanding the foregoing, DEPOSI (30) days' prior written notice of the term to DEPOSITOR's account, DEPOSITOR such account by DEPOSITORY, if (a) DEPOSITORY sent to DEPOSITOR a state (b) forty-five (45) days after posting DEPOSITORY a written notice identifying DEPOSITORY to credit the amount them DEPOSITOR may have under federal and	DSITOR of the DEPOSIT afford DEPOSITORY a TORY shall provide COMmination of this authority. shall have the right to have within fifteen (15) calend atement of account or a windle, whichever occurs firsting such entry, stating that reof to such account. The	OR's termination of such authority in reasonable opportunity to act on it MPANY and DEPOSITOR with thirty. If an erroneous debit entry is initiated we the amount of such entry credited to lar days following the date on which ritten notice pertaining to such entry or t, DEPOSITOR shall have sent to such entry was in error and requesting
DEPOSITOR By:		lease attach a voided check to the copy of this form when returned.
Title: Date:		
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APPENDIX F TO PIRTEK® FRANCHISE AGREEMENT

ASSIGNMENT OF TELEPHONE NUMBERS

	Date.
between Pirtek USA LLC ("we" or "us") andhereby irrevocably assign to us or our designee the you with respect to each and all of your PIRTEK hereby assignment is for collateral purposes only any whatsoever arising from this assignment, unless to	we desire to take possession and control over the telephone companies of the termination or expiration of
without any further notice to you to notify the telephone stelephone directories ("telephone compother person or firm as is designated by us. In fur of attorney to us and appoint us as your attorney-itelephone numbers, including but not limited to, or require to effectuate the assignment. This assignment and the telephone companies may accept this assignment in the telephone numbers and our authorized.	executing any forms that the telephone companies may ment is also for the benefit of the telephone companies, ignment and our instructions as conclusive evidence of prity to direct the amendment, termination or transfer of been issued to us. In addition, you agree to hold the claims against them arising out of any actions or
Us:	You:
PIRTEK USA LLC	(Print Name) (Your Signature)
By:	
its:	Company Name: By: (Your Signature) Its: (Your Position)
Notary for Your Signature	
Subscribed and sworn to before me this,	
Notary Public	

APPENDIX G TO PIRTEK® FRANCHISE AGREEMENT

ASSIGNMENT OF DOMAIN NAME AND E-MAIL ADDRESS

	Date:
between Pirtek USA LLC ("we" or "us") at hereby irrevocably assign to us or our design respect to each and all of your PIRTEK hose whether due and payable or not, that any do ("ISP") may require in connection with suc	the date of termination of the Franchise Agreement entered into md ("you" or "franchisee"). You gnee the domain names and e-mail addresses issued to you with a service center businesses. You agree to pay all amounts, omain name registry ("Registry") or internet service provider that transfer. This assignment is for collateral purposes only and and whatsoever arising from this assignment, unless we desire main names and e-mail addresses.
without any further notice to you to notify to mail addresses to us or such other person of hereby grant an irrevocable power of attorn necessary actions to assign the domain name executing any forms that the Registry and to assignment is also for the benefit of the Registry this assignment and our instructions as con- addresses and our authority to direct the am mail addresses, as if they had originally bee	owered upon termination of the Franchise Agreement and the Registry and the ISP to transfer the domain names and ear firm as is designated by us. In furtherance thereof, you sey to us and appoints us as your attorney-in-fact to take any ses and e-mail addresses, including but not limited to, the ISP may require to effectuate the assignment. This gistry and the ISP, and the Registry and the ISP may accept clusive evidence of our rights in the domain names and e-mail mendment, termination or transfer of the domain names and e-en issued to us. In addition, you agree to hold the Registry and gainst them arising out of any actions or instructions by us dresses.
Us:	You:
PIRTEK USA LLC	(Print Name) (Your Signature)
By:	Company Name:
V	By: : (Your Signature) Its: : (Your Position)
Notary for Your Signature	
Subscribed and sworn to before me this,	
Notary Public GP:1555896 v1	

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ACKNOWLEDGMENT ADDENDUM TO PIRTEK® FRANCHISE AGREEMENT

As you know, you and we are entering into a Franchise Agreement for the operation of a PIRTEK® franchise. The purpose of this Acknowledgment Addendum is to determine whether any statements or promises were made to you that we have not authorized or that may be untrue, inaccurate or misleading, and to be certain that you understand the limitations on claims that may be made by you by reason of the offer and sale of the franchise and operation of your business. Please review each of the following questions carefully and provide honest responses to each question.

Acknowledgments and Representations*.

Did you receive a copy of our Offering Circular (and all exhibits and attachments) at least 10 business days prior to signing the Franchise Agreement? Check one: (_) Yes (_) No. If no, please comment:		
For Illinois residents or those wishing to locate their franchise in Illinois, did you receive a copy of our Offering Circular (and all exhibits and attachments) at least 14 calendar days prior to signing the Franchise Agreement? Check one: (_) Yes (_) No. If no, please comment:		
Have you studied and reviewed carefully our Offering Circular and Franchise Agreement? Check one: (_) Yes (_) No. If no, please comment:		
Did you receive a copy of the Franchise Agreement at least five business days prior to the date on which the Franchise Agreement was executed? Check one: (_) No (_) Yes. If no, please comment:		
Did you understand all the information contained in both the Offering Circular and Franchise Agreement? Check one (_) Yes (_) No. If no, please comment:		
Was any oral, written or visual claim or representation made to you which contradicted the disclosures in the Offering Circular? Check one: (_) No (_) Yes. If yes, please state in detail the oral, written or visual claim or representation:		
Did any employee or other person speaking on behalf of Pirtek USA LLC make any oral, written or visual claim, statement, promise or representation to you that stated, suggested, predicted or projected sales, revenues, expenses, earnings, income or profit levels at any PIRTEK® location or business, or the likelihood of success at your franchised business? Check one: (_) No (_) Yes. If yes, please state in detail the oral, written or visual claim or representation:		
Did any employee or other person speaking on behalf of Pirtek USA LLC make any statement or promise regarding the costs involved in operating a franchise that is not contained in the Offering Circular or that is contrary to, or different from, the information contained in the Offering Circular. Check one: () Yes () No. If yes, please comment:		

8.	and for the Territory only and includes no exclusive Promotional Zone granted to you on a temporary franchises or operate competing businesses for or a	is for the right to operate a Business at the Franchised Location we area or protected territory outside the Territory (except for any y basis), and that we and our affiliates have the right to issue at locations, as we determine, near or adjacent to your authorized lease comment:		
9.	Do you understand that the Franchise Agreement contains the entire agreement between you and us concerning the franchise for the Business, meaning that any prior oral or written statements not set out in the Franchise Agreement will not be binding? Check one: () Yes () No. If no, please comment:			
10.	Do you understand that the success or failure of your Business will depend in large part upon your skills and experience, your business acumen, your location, the local market for products under the PIRTEK® trademarks, interest rates, the economy, inflation, the number of employees you hire and their compensation, competition and other economic and business factors? Further, do you understand that the economic and business factors that exist at the time you open your Business may change? Check one () Yes () No. If no, please comment:			
11.	Do you understand that any Promotional Zone described in Appendix A is not a separate franchise in any way and you must relinquish the Promotional Zone (in whole or in part) without compensation on 30 days' notice from Pirtek USA LLC with or without cause? (
12	Subparagraphs 10.C and 12.C and that an injunce PIRTEK® system if you violate the covenant(s)? Further non-compete covenants in defined broadly in subparties the covenants by those holding any interest in the covenants.	ction is an appropriate remedy to protect the interests of the orther, do you understand that the term "you" for purposes of the paragraphs 10.C and 12.C, such that any actions in violation of the franchisee entity may result in an injunction, default and () Yes () No. If no, please comment:		
QUE: NEEI	M. BY SIGNING THIS ADDENDUM, YOU ARE ESTION CAREFULLY AND RESPONDED TRUTHING TO A SEPARED FOR ANY ANSWER, CONTINUE ON A SEPARED FOR ANY AND			
NOT OTH	<u>TE</u> : IF THE RECIPIENT IS A CORPORATION, IER ENTITY, EACH OF ITS PRINCIPAL OWNE	PARTNERSHIP, LIMITED LIABILITY COMPANY OR ERS MUST EXECUTE THIS ACKNOWLEDGMENT.		
Signed:		Signed:		
Print Name:		Print Name:		
Date:	•	Date:		
•		APPROVED ON BEHALF OF PIRTEK USA LLC		
Signe	ed	Ву:		
Print 1	Name:	Title:		

Date:	Date:			
*Such representations are not intended to nor shall they act as a release, estoppel or waiver of any liability incurred under the Illinois Franchise Disclosure Act or under the Maryland Franchise Registration and Disclosure Law.				

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