No designated or approved suppliers make payments to the Company because of transactions with franchisees, but the Company reserves the right to receive such payments in the future.

Except for agreements with manufacturers of H & H Products, the Company does not negotiate purchase arrangements with suppliers for the benefit of franchisees. The Company does not provide material benefits to franchisees based on a franchisee's use of designated or approved sources.

## Item 9

## FRANCHISEE'S OBLIGATIONS

THIS TABLE LISTS YOUR PRINCIPAL OBLIGATIONS UNDER THE FRANCHISE AND OTHER AGREEMENTS. IT WILL HELP YOU FIND MORE DETAILED INFORMATION ABOUT YOUR OBLIGATIONS IN THESE AGREEMENTS AND THE OTHER ITEMS OF THIS OFFERING CIRCULAR.

		Section in Franchise Agreement	Item in Offering Circular
a.	Site selection and acquisition/lease	N/A	N/A
b.	Pre-opening Purchases/leases	Summary Pages Schedule 1, Equipment Purchase Order;	Items 1, 5, 7 & 8
c.	Site development and other pre- opening requirements	N/A	N/A
d.	Initial and ongoing training	Section 5	Item 11
e.	Opening	N/A	N/A
f.	Fees	Section 4	Items 5, 6 and 7
g.	Compliance with standards and policies/operating manual	Sections 6, 9.e	Item 11
h.	Trademarks and proprietary information	Section 2.9, 12, 16.c	Item 17
i.	Warranty and customer service requirements	Sections 8, 16.a	N/A
j.	Restrictions on products/services offered	Sections 2.c, 2.d, 9.b	Items 16, 17
k.	Territorial development/sales quotas	Sections 11.h, 6	Items 16, 17

		Section in <u>Franchise Agreement</u>	Item in Offering Circular
1.	Ongoing product/service purchases	Sections 2.c, 9.c, 16.a	Item 8
m.	Maintenance, appearance and remodeling requirements	N/A	N/A
n.	Insurance	Section 9.g	Item 7
0.	Advertising	Section 4.b, 6.d	Items 6, 7, 11
p.	Indemnification	Section 7.a	N/A
q.	Owner participation/ management staffing	16.m	Item 15
r.	Records/reports	9.h	N/A
s.	Inspections/audits	N/A	N/A
t.	Transfer	Section 10	Item 17
u.	Renewal	Sections 3.b, 3.c	Item 17
v.	Post-termination obligations	Section 12	Item 17
w.	Non-competition covenants	Sections 9.b, 12.g, 12.h, 12.i	Item 17
x.	Dispute Resolution	Section 14	Item 17
y.	Other:		
	Best Efforts	Section 9.a	Item 16
z.	Use of name and likeness	Section 9.f	N/A

<sup>\*</sup> As a matter of practice, the Company requires you to be actively involved in the operation of your franchised business.

## <u>Item 10</u>

## **FINANCING**

Except open account financing for H & H Products purchased from the Company, the Company does not offer direct or indirect financing. The Company does not guarantee your note, lease or obligation. The Company will require you to sign a Security Agreement at time that you sign the Franchise Agreement to secure open account financing. A copy of the Security Agreement is attached to the Offering Circular as Exhibit H.